



Press release

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Horizon Europe Project “CustomAI” Launches Today to Develop Next-Generation AI for Customs Operations

The CustomAI project has kicked-off today, marking the start of its 36-month journey aimed at developing AI-powered technologies to support customs authorities across Europe and beyond. By exploring new approaches to intelligent, secure, and efficient customs processes, CustomAI seeks to provide solutions that could help authorities manage growing trade volumes while optimizing the use of human resources.

The project will validate its technologies through three dynamic use cases:

- Container inspections at the ports of Valencia (Spain), Constanta (Romania), and Aarhus (Denmark).
- Parcel inspections at Copenhagen Airport (Denmark).
- Detection of illegally exported cultural goods, demonstrated in a controlled laboratory environment.

CustomAI is coordinated by Henrik Larsen of Legind Technologies (Denmark) and involves an international consortium of 20 partners from eight countries—Denmark, Spain, Luxembourg, France, Greece, Romania, Turkey, and Switzerland. The consortium combines expertise from research institutions, industrial partners, and governmental bodies to ensure that the technologies are both innovative and grounded in practical needs.

A central aspect of the project is direct end-user involvement. Customs agencies from Spain, Denmark, Romania, and Turkey are actively participating to help guide the development of solutions that address the day-to-day challenges faced by customs officers.

Through this collaborative effort, CustomAI aims to advance the development of data-driven customs technologies that strengthen security and support international trade, while remaining aligned with operational realities.

Contact details

- Project website: <https://customai-project.eu/>
- LinkedIn | [CustomAI](#)

- **Klaudia dos Santos** | Communication and Dissemination Specialist
info@customai-project.eu

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